

Annex 2

GSS Quality Champions Roles and Competencies

Role

The GSS Quality Champions' Network exists to support Heads of Profession in raising the quality of official statistics within departments. Quality Champions will **promote** quality management tools within departments, as well as **coordinating** best practice across the GSS. They will do this by:

1. **Championing** Quality Management as a method of encouraging and promoting a culture of continuous improvement through self-assessment and quality reviews using GSS Quality tools.
2. **Attending Network meetings.** Actively participating in discussions on good practice and sharing own departmental experiences. Taking the opportunity to broaden knowledge of good practice across the GSS and build links with other Quality Champions.
3. **Contributing** to GSS-wide quality initiatives by **actively liaising** within departments and across the GSS on risk assessment, quality assurance and quality review processes.
4. **Being proactive** in ensuring Heads of Profession and colleagues within departments are kept up to date with key developments relating to quality; acting as a central point of contact for advice on quality.
5. **Ensuring** departments publish and maintain up-to-date information on statistical quality assurance.
6. **Coordinating** updates on departmental quality work and progress against quality goals/targets, on behalf of the HoP, for inclusion in the Annual Assurance Reports for the National Statistician's Office.

Competencies

- An ability to work collaboratively, build a network of strong relationships, deal with challenges in a constructive manner, and communicate with clarity and conviction.
- Having an overview of your own department's activities in relation to quality, and an awareness of broader practice across the GSS would be beneficial, although this may be developed as part of the role.

Success measures

- Quality assurance activity within your department has increased and improved. The GSS quality toolkit is widely used within your department. Good practice across the GSS has influenced your own department's practice in relation to quality.
- Developments across the GSS in relation to quality have been communicated within your department effectively and in a timely manner. Good practice from within your department has been communicated to the Quality Champion Network in a timely manner.

- The departmental Head of Profession is aware of any significant developments in relation to quality that are of relevance to their department.
- Information on quality work within your department has been provided to the NSO in a timely and accurate manner.

Benefits

- Opportunities for cross-departmental working.
- Develop a wider understanding of the work of your department and the GSS.
- An improved understanding of quality issues across the GSS.
- Develop an ability to make links between quality work across the GSS and the implications for your own department.