Quality Framework, Process and Product Quality Measurement Advanced course

25.09.2018 – 27.09.2018, Rome

Draft course programme

Day 1 – 25. 09. 2018	
9.00 - 9.15	Opening Presentation of the course objectives and structure
9.15 - 9.30	Unfreezing Presentation of the lecturers and participants
9.30 - 10.30	European Statistics System Common Quality Framework
10.30 - 11.00	*Coffee break*
11.00 - 12.00	Quality Management Models
12.00 - 13.00	Errors in surveys and in multi source processes
13.00 - 14.00	*Lunch time*
14.00 - 15.00	Presentations of selected experiences from participants (max 4)
15.00 - 15.30	*Coffee break*
15.30 - 17.15	Quality control system and Quality Indicators
17.15 - 17.30	Conclusions and oral evaluation of the day

Day 2 – 26.09.2018	
9.00 - 10.00	Coverage error
10.00 - 11.00	Unit and item non response
11.00 - 11.30	*Coffee break*
11.30 - 13.00	Measurement and processing error
13.00 - 14.00	*Lunch time*
14.00 – 15.00	Group work
15.00 - 15.30	*Coffee break*
15.30 - 17.15	Presentation of results of the group work
17.15 - 17.30	Oral evaluation of the day

Day 3 – 27.09.2018	
9.00 - 10.00	Quality assessment and reporting
10.00 - 11.00	NSI Quality experience: INE quality
11.00 - 11.30	*Coffee break*
11.30 - 12.30	NSI Quality experience: Istat quality strategy and tools
12.30 - 13.00	Conclusions and course evaluation